

CUSTOMER QUESTIONNAIRE / REPAIR AUTHORIZATION FORM

Customer Name: _____ Day Phone: _____

Mailing Address: _____ Alt. Phone/Cell: _____

Email Address: _____

How did you hear about us?

Vehicle Year: _____ Make: _____ Model: _____ Eng: _____ Color: _____

VIN #: _____ License #: _____ Mileage: _____

Noises

Other Symptoms

What type of noise does your vehicle make?

Misses or runs rough

How fast were you traveling when the noise occurred?

Hesitates or backfires

What was the weather like?

Engine stalls or dies

Is sluggish or low on power but does not run rough

Does Your Vehicle Make the Noise When...

Is hard to start and has extended crank time

Turning in either direction while moving?	Yes	No
If yes, turning the steering wheel to...	Left Right	Both

Engine cranks but will not start

You're braking?	Yes	No
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Stalls after starting

You're accelerating?	Yes	No
If yes, what type of acceleration?	Norm Hard	Both

Fluid leaks
Green Reddish Black Brownish Clear

The A/C or heat was...	On	Off
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Exhaust smokes excessively
Blue/Gray Black White

The vehicle is parked and/or idling?	Yes	No
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Rapidly consumes Gas Oil Both

The vehicle is parked and you are turning the steering wheel to the...	Left	Right	Both
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Shakes or vibrates
Felt through: Steering wheel Seat Brake Pedal

Comments: _____

I hereby authorize J4 Automotive to perform an initial inspection of the above vehicle and to perform any ensuing repair work along with the necessary materials and sublet services recommended by J4 Automotive and authorized by me. Not all of the above stated items might be inspected on the vehicle unless I specifically authorize the complete vehicle inspection. I agree to pay cash on delivery of the vehicle and if the amount owing is not paid in full then an express mechanics lien is hereby acknowledged on the above vehicle to secure the amount due to J4 Automotive until paid in full, including interest accrued at 2% per month. My vehicle may be driven for testing purposes. If I cancel the repair order before completion then J4 Automotive will charge for the cost of labor and materials already accrued. All vehicles left longer than 30 days will be considered abandoned and will be subject to towing at owner's expense to a local wrecking yard. **I HAVE READ AND UNDERSTAND THE ABOVE TERMS.**

AUTHORIZED AMOUNT: _____ **SIGNATURE:** _____ **DATE:** _____